

# Armstrong Preferred Members FCU

## Home Banking Walkthrough

If enrolling in Home Banking for the first time, the following steps will need to be completed:

1. Go to <https://www.armstrongcreditunion.com> or click the link provided on the Credit Union's web page. First time users will need to select "Click here to enroll now".



Welcome / Sign In

### Welcome to Armstrong Preferred Member's New Home Banking

- Please re-sign up to use all the NEW features. If you have any questions, feel free to call your Credit Union Representative at 815-933-2220.
- **PASSWORD REQUIREMENTS:** Online Branch passwords must be at least 7 characters in length, and they must contain at least one number, one lower case letter, and one upper case letter. Remember that you may change your password any time by logging in and clicking the Services tab.

Returning Members	New Members
<p>As of 11/01/2011, all Armstrong Preferred Member's Federal Credit Union Home Banking Members will need to sign up for our NEW Home Banking Site. To Sign up, click on the "Click Here to enroll now" link under the New Members area.</p> <p>If you have any issue enrolling or navigating the new site, please call the Credit Union at (815) 933-2220.</p> <p>Login ID is your account number.</p> <p>Login ID: <input type="text"/></p> <p><input type="button" value="Login"/></p>	<p><b>Click HERE to enroll now</b> If you are an existing Credit Union member, you can enroll today into Home Banking!</p>



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## Home Banking Walkthrough

2. Enter your member account number, social security number, and email address. Click the box to acknowledge the User Agreement. Then click the box labeled "Sign Up".



### Sign up for Home Banking

You must currently be a member of this credit union to sign up for home banking, please enter your information below.

**MEMBER NUMBER:**   
**SOCIAL SECURITY:**  (no dashes)  
**EMAIL ADDRESS:**   
**MAIL ZIP CODE:**   
**BIRTH DATE:**  (MM/DD/YYYY)

#### Armstrong Preferred Members Federal Credit Union Terms of Use

Armstrong Preferred Members Federal Credit Union Web Site is offered to you conditioned on your acceptance without modification of the terms, conditions, and notices contained herein. Your use of the Armstrong Preferred Members Federal Credit Union Web Site constitutes your agreement to all such terms, conditions, and notices.

#### Modification of these terms of use:

Armstrong Preferred Members Federal Credit Union reserves the right to change the terms

I agree to the above disclosure

Sign Up

Clear

Cancel



# Armstrong Preferred Members FCU

## Home Banking Walkthrough

### Welcome to Home Banking

Request Successful. Thank you.  
Your temporary password has been created and will be sent to the email address on file.

Use your member number as Login ID.

[Click Here to Login](#)

### 3. Obtain your temporary password from your email.

**From:** Home Banking System Administrator [homebanking@shareteccu.com]  
**To:** Lisa Sereno  
**Cc:**  
**Subject:** Home Banking Alert  
**Attachments:**

Your new password is: 6977869

### 4. After pressing 'Login', a screen will appear for you to enter your member number.

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4. You will be prompted to answer a series of three authentication questions and select a “confidence word”. This is a word or phrase that will show on your log-in screen to let you know that you have come to the authentic site for Armstrong Preferred Members Federal Credit Union Home Banking.

**Remember me on this computer:** This should be selected if on the primary computer the member will be accessing HB with. If you log-in from another computer, the system will prompt you to answer one of your chosen Authentication Questions to verify your identity. Select “save” when complete.

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### Enrollment

**MULTI-FACTOR AUTHENTICATION: You must complete this brief enrollment process in which we will ask you to provide answers to three authentication questions, and to provide us with a "confidence word". This process will allow us to be confident that we are indeed dealing with each other when you are logging in! PLEASE REMEMBER that the answers you provide for the questions are case sensitive, so use simple answers and remember if you capitalize any of the text!**

AUTHENTICATION QUESTION 1	What is the name of your first pet? <input type="text" value="rover"/>
ANSWER	rover
AUTHENTICATION QUESTION 2	Where did you meet your spouse for the first time? <input type="text" value="school"/>
ANSWER	school
AUTHENTICATION QUESTION 3	In what year (YYYY) did you graduate from high school? <input type="text" value="1988"/>
ANSWER	1988
CONFIDENCE WORD	windemere

Remember me on this computer.

Save

Return

After completing Authentication Questions, you will be returned to the login page.

5. Select “Click Here to Login,” and verify the Confidence Word.



# Armstrong Preferred Members FCU

## Home Banking Walkthrough

### Welcome to Armstrong Preferred Member's New Home

- Please re-sign up to use all the NEW features. If you have any questions, feel free to call your Credit Union Representative at 815-933-2220.
- PASSWORD REQUIREMENTS: Online Branch passwords must be at least 7 characters in length, and they must contain at least one number, one lower case letter, and one upper case letter. Remember that you may change your password any time by logging in and clicking the Services tab.

#### Returning Members

To enhance the security of your account we will display a confidence word and ask you to enter your password. If the confidence word is not what you selected during enrollment, DO NOT login and call your credit union immediately to report the incident.

Confidence Word: **windemere**

Password:

Login

Return

[Click here if you've forgotten your password. If you don't see the Alert in your inbox, look for it in your Junk mail folder or check your email again later.](#)

#### New Members

##### Click **HERE** to enroll now

If you are an existing Credit Union member, you can enroll today into Home Banking!

**Note:** If you did not select “Remember me on this computer.” A Security Check will be performed and you will be prompted to answer one of the questions selected along with inputting your email address.

6. The next step is to select a new password. It must be at least 7 characters long and have at least 1 number and 1 special character.



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Your password has expired, you must change it now.

Login ID

Current Password

New Password

Reenter New Password

Change

You will receive the following confirmation:

“Your password has been successfully changed. Click **here** to return to the Home Page.”



7. The following screen will appear where you will be prompted to set up “Forgot Password” questions:



# Armstrong Preferred Members FCU

## Home Banking Walkthrough

[Home](#)[Accounts](#)[Transfers](#)[Applications](#)[Services](#)[Mail](#)[Alerts](#)[Stop Pay](#)[Logout](#)

### Setup Forgot Password Questions

There is no record of forgot password questions.

### Answer one or more of the following questions

What is your mother's maiden name?

What is your birth date (mm/dd/yy)?

What high school did you graduate from?

What is your favorite sports team?

You will now be directed to your Home Banking Account

[Home](#)[Accounts](#)[Transfers](#)[Applications](#)[Services](#)[Mail](#)[Alerts](#)[Stop Pay](#)[Logout](#)

Welcome to Online Banking.

Last Login: 11:40 PM CDT November 1, 2011

Last Failed Login: 11:32 PM CDT November 1, 2011

#### Account Information

My Accounts	Available Balance	Current Balance
Regular Shares	\$3,531.08	\$3,536.08

#### Messages

 0 New Messages

#### Email Address

lsereno@bradfordscott.com

#### Credit Union News

Welcome to the NEW APMFCU Home Banking!!! If you have any questions, feel free to call your Credit Union Representative at 815-933-2220.

